

Trouble Shooting Guide (continued)

ISSUE	POSSIBLE CAUSE	SOLUTIONS
The GROUP function on the multi-shade remote (all lights illuminated) does not operate all the shades. (Cont.)	4. One of the shade motors is overheated.	Wait 15 minutes for the motor to cool and try again.
	5. The shade that does not operate needs to be added to the GROUP.	Add the shade to the GROUP using the instructions for ADDING A SHADE TO THE GROUP section in the Programming Guide: Adjustments on page 6.
The CHANGE SHADE button in the GROUP function (all 4 lights illuminated) operates shades that are not included in the GROUP.	1. The shade is programmed into the GROUP.	Remove the shade from the GROUP using the instructions for DELETING A SHADE FROM THE GROUP section in the Programming Guide: Adjustments on page 6.
The shade operates on the wrong channel.	1. The shades were not installed in the correct order or were programmed in the wrong order.	Re-program all incorrect shades using the Programming Guide- Complete Reset of All Programming Instructions on pages 8 & 9.
	2. The motor is overheated.	Wait 15 minutes for the motor to cool and try again.

Horizons™
by B&W

Motorized Natural Woven Shades Fabric Roman Shades Shades of Elegance Roman Shades

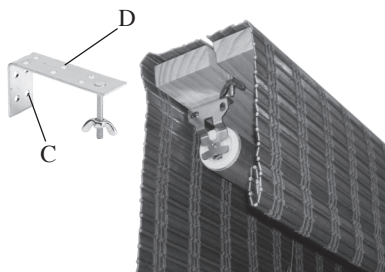


- Installation Instructions
- Operation Instructions
 - Programming Guide
- Trouble Shooting Guide

Installing the shades

For rooms that include multiple shades on one remote, it is important to install all shades in order, left to right, starting with shade #1 and continuing in numerical order. Each shade is labeled with the number indicating its placement in the room it belongs in. The numbers on the shades correspond with the channel to which they are programmed on your multi-shade remote.

Outside Mount Installation



1. MOUNT BRACKETS :

The “New York” brackets can be used either for an inside or outside mount application.

Mount the brackets using the holes “C” for outside mounts or holes “D” for inside mounts. Screws provided are appropriate for wood installations, or use your own fasteners.

2. PUT UP SHADES:

Remove the wing nuts from the “New York” brackets and slide the shade into position by sliding the shafts of the brackets into the slots cut into the top of the headrail.

3. SECURE SHADE:

While holding up the shade, reattach the wing nuts to the “New York” brackets and tighten.

Inside Mount Installation



Installation with 2 inch screws is intended for inside or ceiling mount only. No bracket is required.

1. INSERT MOUNTING SCREWS:

With the shade down, insert the mounting screws from the bottom side of the headrail into the pre-drilled pilot holes.

2. POSITION SHADE:

Hold the shades up and position it in the window opening. Drive the mounting screw up through the headrail right into inside of the window opening, soffit or ceiling.

Trouble Shooting Guide (continued)

ISSUE	POSSIBLE CAUSE	SOLUTIONS
The Shade does not raise or lower. (Cont.)	7. The motor battery is discharged (Battery Shades Only - If you are on the correct channel and you press the CHANGE SHADE button, a light should flash where the wire plugs into the motor on the shade. If there is no light, the motor battery is discharged.)	Replace the motor battery. Contact your dealer for replacement batteries.
	8. The motor is not programmed.	Program the motor using the instructions in the Programming Guide: Complete Reset section on pages 8 & 9.
	9. Defective or damaged remote or motor	Contact your dealer
The shade will not stop in the correct position.	1. The shade is set to an undesired Raised Shade Limit or Lowered Shade Limit.	Adjust the limits using the ADJUSTING PRE-SET LIMITS section of the Programming Guide- Adjustments on pg. 6.
The GROUP function on the multi-shade remote (all lights illuminated) does not operate all the shades.	1. The RAISE SHADE or LOWER SHADE button is not being pressed long enough.	Press the RAISE SHADE or LOWER SHADE button and hold it down for at least 1 second
	2. The remote control battery is discharged. (No lights appear on any channel)	Replace the remote control battery.
	3. The motor may be defective.	Contact your dealer

Trouble Shooting Guide

ISSUE	POSSIBLE CAUSE	SOLUTIONS
The Shade does not raise or lower.	1. Not holding the RAISE SHADE or LOWER SHADE button long enough	Hold the button down for 1 second.
	2. The battery is not connected to the motor (Battery Motors Only)	Connect the battery to the motor (See the diagram on page 3).
	3. The A/C is not plugged in. (A/C Motors Only)	Plug the unit in.
	4. Multi-Shade Remote is on the wrong channel.	Try the other channels on the remote. See page 5 under OPERATION: MULTI-SHADE REMOTE
	5. The motor is overheated (This will be indicated by a flashing light where the wire plugs in to the motor.)	Wait 15 minutes and try again.
	6. The remote control battery is discharged (No lights will illuminate on any channel of the remote)	Replace the remote control battery.

Connect the Power

Plug-in (A/C)

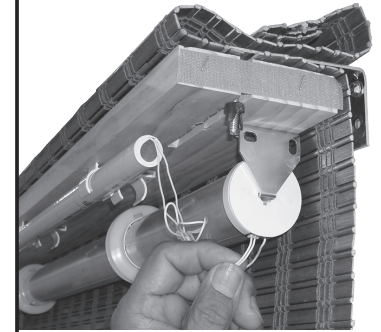
For A/C, plug the motor into any standard wall outlet.



An electrician can hardwire the unit if desired.

Battery

Plug the battery into the motor as shown.



Operation: Single Shade Remote Control



(Front)

RAISE SHADE BUTTON

To RAISE the shade, press and hold the RAISE SHADE button. Release when the shade starts to raise.

STOP SHADE BUTTON

To STOP the shade from moving, press and hold the STOP SHADE button. Release when the shade stops moving.

LOWER SHADE BUTTON

To LOWER the shade, press and hold the LOWER SHADE button. Release when the shade starts to lower.

NOTE:

When raising or lowering the shade, it will stop moving automatically when it reaches the pre-set limits. If new limits need to be set, refer to the PROGRAMMING GUIDE: ADJUSTMENTS on pages 6 & 7.



(Back)

PROGRAMMING KEY

When instructed in the Programming Guide, insert a paper clip here to re-set your shades.

Programming Guide: Complete Reset

NOTE: Follow the instructions below only after you've re-set all your shades (see PROGRAMMING GUIDE: COMPLETE RESET on page 8)

Battery Only

1. When using a MULTI-SHADE REMOTE CONTROL, remove the power (unplug the battery) for all shades except the first one you want to program.
2. On the remote, press the CHANGE SHADE button to select the channel you want to control. The channel selected will be indicated by the ACTIVE SHADE light turning red for that channel.
3. Continue with BATTERY AND A/C instructions below.

Battery and A/C

1. Press and hold the RAISE SHADE and LOWER SHADE buttons at the same time until the shade jogs up and down.
2. Select the position of the desired Raised Shade Limit using the RAISE SHADE or LOWER SHADE buttons to adjust.
3. Press and hold the STOP SHADE and LOWER SHADE buttons at the same time. Release when the shade is at least half way down.
4. The shade will continue to lower. Press the STOP SHADE button when the shade reaches the desired Lowered Shade Limit. If necessary, adjust using the RAISE SHADE or LOWER SHADE buttons.
5. Press the STOP SHADE and RAISE SHADE buttons at the same time and release as soon as the shade starts to go up.
6. The shade will stop automatically at the Raised Shade Limit you set in step #2.
7. Press the STOP SHADE button until the shade jogs up and down.

8. On the back of the remote, insert a paperclip into the PROGRAM KEY and continue pressing until the shade jogs up and down.

9. The shade is now programmed to the channel.

-For SINGLE SHADE remote controls, proceed to COMPLETING PROGRAMMING OF BATTERY AND A/C below.

-For BATTERY SHADES with a MULTI SHADE REMOTE, disconnect the power from this shade and connect the power to the next shade you want to program. Press the CHANGE SHADE button to select the channel you want to correspond with the shade you just powered and repeat back to step #1. Continue until all shade/channels have been programmed, then proceed to COMPLETING PROGRAMMING OF BATTERY AND A/C

-For A/C SHADES, repeat step #1 under RESETTING A/C (PLUG-IN) UNITS until all shade/channels have been programmed then proceed to COMPLETING PROGRAMMING OF BATTERY AND A/C.

Completing Programming of Battery and A/C

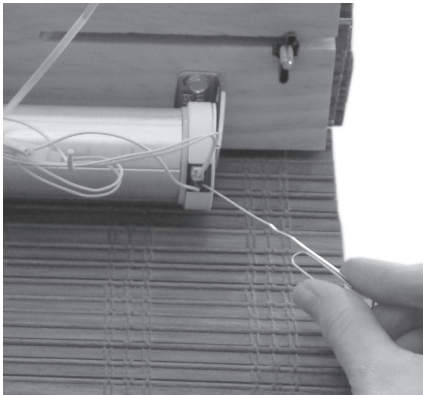
1. Check that power is connected to all of the shades.
2. Use your remote to test programming.
2. To program the group control function on MULTI SHADE REMOTES, follow the instructions in the PROGRAMMING GUIDE/ADJUSTMENTS section under ADDING A SHADE TO THE GROUP. Each shade/channel must be individually added to the group channel.

Programming Guide: Complete Reset

NOTE: These procedures completely erase all pre-sets. Complete reset is only necessary for a new remote or if the shades were sent in for repair. If you simply want to adjust the limits or grouping, refer to the PROGRAMMING GUIDE: ADJUSTMENTS section.

Resetting Battery Powered Shades

1. The RESET SWITCH is a small slot located on the motor next to where the wire plugs into the motor. Insert a paperclip into the slot and hold it there.



2. A red light will flash, then stay on for a moment, then flash again. When the light turns off, remove the paperclip.
3. If you have a MULTI-SHADE REMOTE, repeat with all shades controlled by the remote.
4. Once all shades have been re-set:
 - If using a SINGLE SHADE REMOTE, proceed to step #1 in the BATTERY AND A/C section on page 9.
 - If using a MULTI-SHADE REMOTE proceed to step #1 in the BATTERY ONLY on page 9.

Resetting A/C (Plug-In) Shades

1. Plug-in the selected shade and wait 2 minutes.
2. Un-plug the selected shade and/or wait 3 seconds.
3. Plug-in the selected shade again and wait 10 seconds.
4. Un-plug the selected shade again and wait 3 seconds.
5. Plug-in the selected shade again. The shade will move in one direction about 12" and stop.
6. On the remote, press the CHANGE SHADE button to select the channel to be used.
7. On the back of the remote, press the PROGRAMMING KEY BUTTON continuously with a paper clip. The shade will jog up and down immediately. Continue pressing the paperclip into the PROGRAMMING KEY BUTTON until the shade jogs up and down a second time. This takes approximately 7 seconds.
8. If the shade does not jog up and down a second time after more than 10 seconds, go back to step #2 and repeat all steps.
9. Once the shade jogs up and down the second time, proceed to the BATTERY and A/C section under PROGRAMMING.

Operation: Multi-Shade Control

RAISE SHADE BUTTON
To RAISE the shade, press and hold the RAISE SHADE button. Release when the shade starts to raise.

STOP SHADE BUTTON
To STOP the shade from moving, press and hold the STOP SHADE button. Release when the shade stops moving.

LOWER SHADE BUTTON
To LOWER the shade, press and hold the LOWER SHADE button. Release when the shade starts to lower.

ACTIVE SHADE INDICATOR
The channel of the active shade will illuminate red. Left to right corresponds to shades 1-4, respectively. All four lights illuminated indicates group control is active.

CHANGE SHADE BUTTON
Press to select the desired shade channel, which will illuminate red in the ACTIVE SHADE INDICATOR.

NOTE:
When raising or lowering the shade, it will stop moving automatically when it reaches the pre-set limits. If new limits need to be set, refer to the PROGRAMMING GUIDE: ADJUSTMENTS on pages 6 & 7.

PROGRAMMING KEY
When instructed in the Programming Guide, insert a paper clip here to re-set your shades.

(Front)

(Back)

Programming Guide: Adjustments

ADJUSTING THE PRE-SET LIMITS

Adjusting the Raised Shade Limit (the highest point the shade will raise to)

Note: If you have a MULTI-SHADE REMOTE CONTROL, first select the shade channel you want to adjust by pressing the CHANGE SHADE button.

1. Press the RAISE SHADE button. The shade will move to the pre-set raise limit.
2. Press and hold the RAISE SHADE and LOWER SHADE buttons at the same time until the shade jogs up and down.
3. Select the position of the new desired Raised Shade Limit using the RAISE SHADE or LOWER SHADE buttons to adjust.
4. Once you've adjusted to the new desired Raised Shade Limit, press and hold the STOP SHADE button until the shade jogs up and down. The new Raised Shade Limit is now set.

Adjusting the Lowered Shade Limit (the lowest point the shade will lower to)

Note: If you have a MULTI-SHADE REMOTE CONTROL, first select the shade channel you want to adjust by pressing the CHANGE SHADE button.

1. Press the LOWER SHADE button. The shade will move to the pre-set lower limit.
2. Press and hold the RAISE SHADE and LOWER SHADE buttons at the same time until the shade jogs up and down.
3. Select the position of the new desired Lowered Shade Limit using the RAISE SHADE or LOWER SHADE buttons to adjust.
4. Once you've adjusted to the new desired Lowered Shade Limit, press and hold the STOP SHADE button until the shade jogs up and down. The new Lowered Shade Limit is now set.

DELETING OR ADDING SHADES TO THE GROUPED SHADE SETTING USING A MULTI-SHADE REMOTE CONTROL

Deleting a Shade from the Group

1. Press the CHANGE SHADE button to select the shade to be deleted from the group.
2. On the back of the remote, insert a paperclip into the PROGRAMMING KEY until the shade jogs up and down.
3. On the front of the remote, press the CHANGE SHADE button until all 4 ACTIVE SHADE lights are red.
4. On the back of the remote, insert a paperclip into the PROGRAMMING KEY again until the shade jogs up and down.

Adding a Shade to the Group

1. Press the CHANGE SHADE button to select the shade to be added to the group.
2. On the back of the remote, insert a paperclip into the PROGRAMMING KEY until the shade jogs up and down.
3. On the front of the remote, press the CHANGE SHADE button until all 4 ACTIVE SHADE lights are red.
4. On the back of the remote, insert a paperclip into the PROGRAMMING KEY again until the shade jogs up and down.

Programming Guide: Adjustments

ADDING ANOTHER SINGLE SHADE REMOTE

1. On the back of the original remote, insert a paperclip into the PROGRAMMING KEY and hold it there until the shade jogs up and down.
2. On the back of the new remote, insert a paperclip into the PROGRAMMING KEY and hold it there until the shade jogs up and down.
3. On the new remote, press the RAISE SHADE or LOWER SHADE button to test that the programming transferred correctly.

ADDING ANOTHER MULTI-SHADE REMOTE

1. On the original remote, press the CHANGE SHADE button and select a channel to be added to the new remote.
2. On the back of the original remote, insert a paperclip into the PROGRAMMING KEY and hold it there until the shade jogs up and down.
3. On the new remote, press the CHANGE SHADE button and select the same channel as you selected on the original remote.
4. On the back of the new remote, insert a paperclip into the PROGRAMMING KEY and hold it there until the shade jogs up and down.
5. Repeat steps 1-4 with all channels.
6. Test to make sure all programming transferred to the new remote.
7. To program the group function, go to ADDING A SHADE TO THE GROUP under PROGRAMMING GUIDE: ADJUSTMENTS on page 6.

PROGRAMMING THE "MY" FAVORITES BUTTON

In addition to being used to stop the shade, the "My" button may also be set to a favorite shade position.

Setting a favorite MY Position

1. Press the CHANGE SHADE button to select the shade to be programmed with the "my" button.
2. Press the Raise or Lower Shade Button to move the shade.
3. Press the MY button when the desired shade position is reached.
4. Press and hold the MY button until the shade jogs up and down.
5. The shade will move to the MY setting each time the MY button is pressed.

Using the MY position setting

Once set, simply press the "My" button when the shade is at rest and it will automatically return to your favorite position. The "My" button can still be used as a stop button when the shade is in motion.

Deleting the MY position setting

1. Press the MY button to move the shade to the MY setting.
2. Press and hold the MY button until the shade jogs up and down.

